

AI Access & Automation

A Practical Roadmap for Wilmington

- Sal Austin
- Founder, DGX Security
- Mission: Connect 1 Million Underrepresented Americans to AI



AI Is Not Optional

- The U.S. ranks 24th globally in AI usage
- Public services are becoming digital-first
- Residents are expected to use:
 - – Telehealth
 - – Online permit systems
 - – Workforce portals
 - – Automated forms



What AI Means for a City

- Faster administrative workflows
- Smarter 311 triage
- Grant-writing assistance
- Permit summarization
- Procurement efficiency
- Small business automation tools



What Is Vibe Coding?

- AI-assisted building without traditional coding
- Youth entrepreneurship
- Workforce reskilling
- Rapid prototyping
- Small business automation
- No computer science degree required

You don't code line by line.
You describe what you want —
and AI builds it with you.

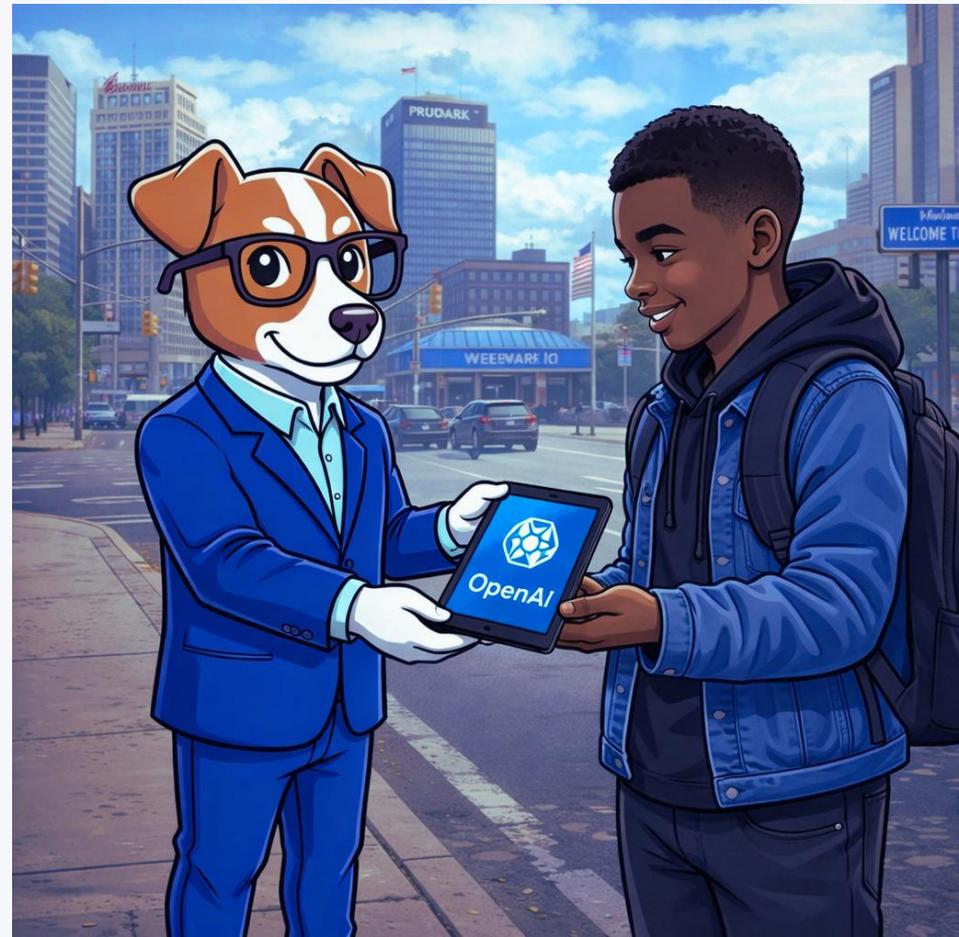
"Create a video game where
my character levels up
as I learn new skills."

That's vibe coding.



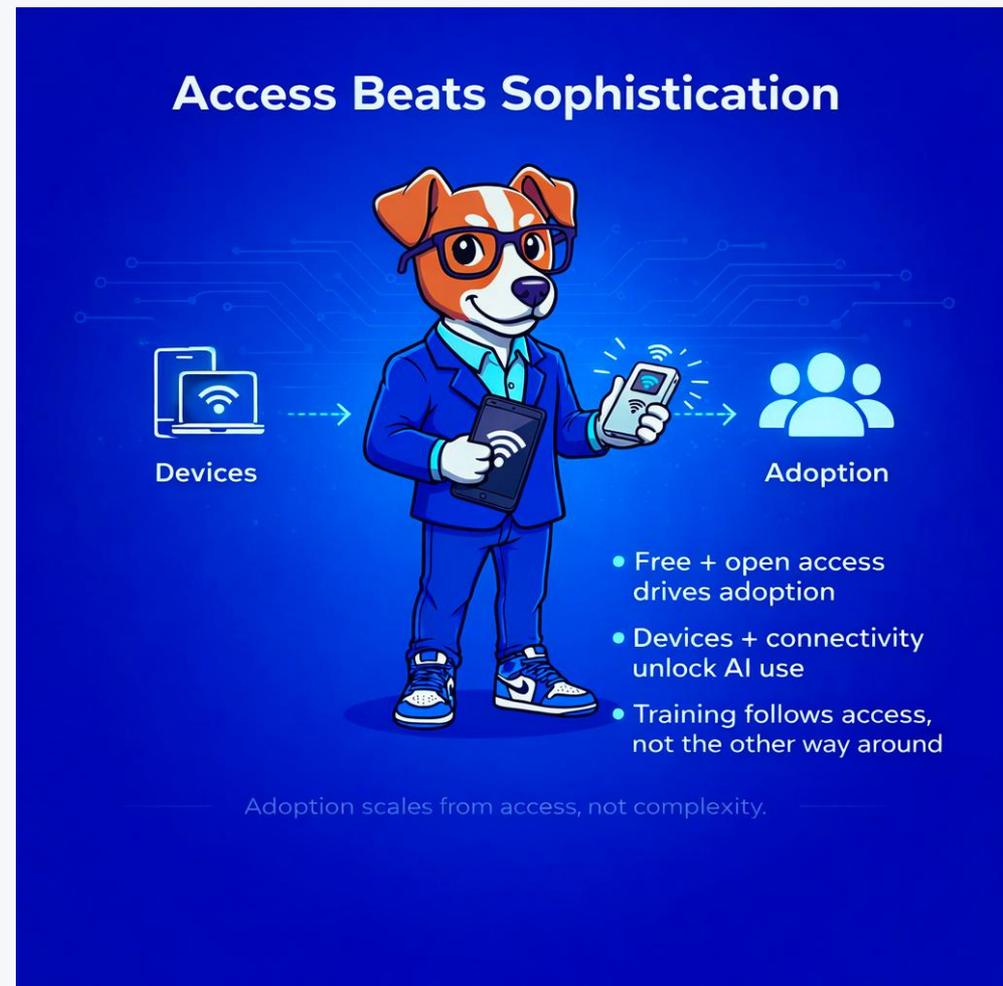
Open Source & Cost Control

- Open-source AI tools
- Controlled data environments
- Lower cost entry
- Transparent implementation
- Agile. Lean. Strategic.



The Access Gap

- AI Without Access = Exclusion
- If residents lack:
 - – Devices
 - – Internet connectivity
 - – Basic AI literacy
- They fall behind in:
 - – Healthcare
 - – Employment
 - – Entrepreneurship
 - – Civic participation



The Vision: AI Leadership Through Access

How Wilmington Can Lead

- Equip residents
- Train youth
- Support small business
- Modernize city workflows
- Fast Pilot Program to test.



Proposed 90-Day Pilot

- AI Literacy Workshops (Libraries / Community Centers)
- Senior Telehealth Device Pilot
- Small Business Automation Lab
- Internal City Workflow Automation Test
- Measurable. Contained. Actionable.

