1st Quarter Report 2025





JAN 1ST – MARCH 31ST

Wilmington Street Team

Network Connect, Center for Structural Equity, and the City of Wilmington

Authored by: Dr. Debra Mason



On June 6, 2023, the Community Public Safety Initiative (CPSI) officially launched the Wilmington Street Team (WST) to utilize the Community Violence Intervention approach to decrease crime in the City of Wilmington. WST is a group of nonprofits actively involved in increasing Wilmington's overall well-being. The Center for Structural Equity (CFSE) and Network Connect were trained as Public Safety Professionals. Individuals between 13 and 26 are considered "high risk" and work with WST to decrease their likelihood of engaging in harmful behaviors. WST also serves other members of the community.

Every month, WST hosts a Public Safety Round Table, which allows the community to hear what is happening in the area and voice any concerns. During the first quarter, community members were also provided information about the State of Delaware's resources. These meetings also allow the members of the Wilmington Street Team to highlight some of the more impactful encounters that have occurred throughout the month.

Since June 2023, 36 Public Safety Round Tables have been facilitated within the City of Wilmington, with 360 community residents in attendance. WST has conducted over 1600 community encounters and distributed thousands of meals. Members of WST interact with victims of crimes as well as perpetrators. The goal is to enhance public safety from all perspectives.

The following report highlights various interactions with community members, the data relating to those interactions, and their impact on the City of Wilmington. The Community Public Safety Initiative Coordinator publishes a report for the Mayor's office every 90 days. It is also available to the public.

Community Highlights

North Side HUB

2214 N Market Street

During the first quarter of 2025, the North Side has seen an increase in activity and engagement from the community. The HUB, a resource center located on the corner of Gordon Street and N. Market, has become a focal point for the area. This location, due to its proximity to areas with a consistent flow of active drug users and the unhoused, has seen the Wilmington Street Team, a dedicated group of outreach workers, become highly active in the area. Since the opening of the HUB, several people have been referred to substance abuse treatment, with many agreeing to go to therapy in Baltimore, MD.

The team also provides food, clothing, and showers at the HUB. Recently, a grandmother stopped by the HUB in need of support for her household. She talked with the team about her situation and became visibly upset. When asked what she needed, she stated she just needed a little help until she received her monthly check. The team provided her with monetary assistance to buy food and personal products.

Community members stop by daily for support from the HUB. As a result, the team has purchased cups of soup and water to provide when needed. Once a week, a meal is offered to upwards of 60 people. The meals are a welcomed part of the week for many people who do not have access to a kitchen. During the first quarter, 578 meals were provided, seven (7) people took showers, Narcan kits were distributed in the surrounding area, and numerous community members were provided clothing. Individuals also received diapers when needed and referrals to other agencies. The Wilmington Street Team's ongoing commitment to helping the community and seeking assistance from outside organizations when required is a testament to their dedication and perseverance.

Wilmington Street Team provides meals, showers, clothes, and other miscellaneous items to those in need.

The HUBs are valuable additions to the community.

East Side HUB

914 N Pine Street

The East Side HUB provides a plethora of services to the community. During the first quarter of 2025, the Wilmington Street Team (WST) was instrumental in changing lives. Recently, WST has increased advertising for the HUB. As a result, many community members have been reaching out for help.

The outreach workers from the HUB identified four (4) outstanding stories. These stories are not just highlights, but they are testaments to the positive impact of the HUB's services on the community. The first community member came to the HUB and stayed at the Sunday Breakfast Mission during the evenings. She stated she was in desperate need of services. During her visit, she was allowed to shower, provided clean clothes, advised she could wash her clothes, and provided bus passes. After showering, she spoke with the staff about her needs. She was provided lunch and resources about housing in the area. The community member expressed gratitude and was relieved to receive help finally.

During the day, a young man stopped by the HUB. He is often seen in the community and is provided support when needed. The staff was concerned because he was not in school. He stated he did not have clean clothes. Immediately, the staff went to work. He was provided with several outfits for school and church. The young man was also offered a warm meal and a new coat. He was very grateful.

The following story involves a gentleman who needed an ID. He was unable to access his funds because he lacked identification. The staff provided the funding and transportation to obtain his ID. He was then able to access his funds and secure stable housing. The last stand-out story relates to a young man who was facing eviction. He came to the HUB seeking guidance and assistance. The young man also expressed the need to live close to his employment. The Wilmington Street Team was able to help him with housing within walking distance of his job.

In addition to helping people obtain housing and IDs and meet basic hygiene needs, the HUB provides weekly meals and clothing closets to the community. During the first quarter of 2025, more than 120 bus passes were distributed, 109 people received clothing, and more than 600 meals were served. The HUB also provided diapers for nearly 30 people. Twenty-one community members could take showers, and more than 60 loads of clothes were washed.

Data Summary

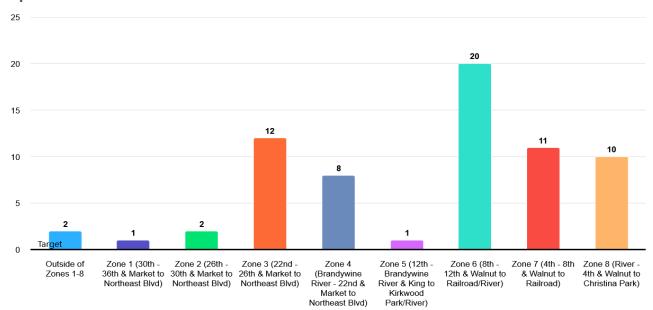
Dispatch Calls

From January 1 to March 31, 2025, the Wilmington Police Department reported 67 dispatch calls to the Community Public Safety Initiative (CPSI) Coordinator. These calls took place in zones 1-8. Network Connect is solely responsible for zones 1-4, and the Center for Structural Equity (CFSE) and Network Connect provides services to zones 5-8. To date, Zone 6 has the highest incidence of dispatch calls at 29.85%. Zones 1 and 5 have the lowest incidence of dispatch at 1.49%. The total number of dispatch calls within zones 1-4 was 34.33% (23 calls), and 62.69% (42 calls) occurred in zones 5-8. Wilmington Police Department reported two (2) calls (2.99%) outside of zones 1-8; however, those zones are within a block of zones 1-8.

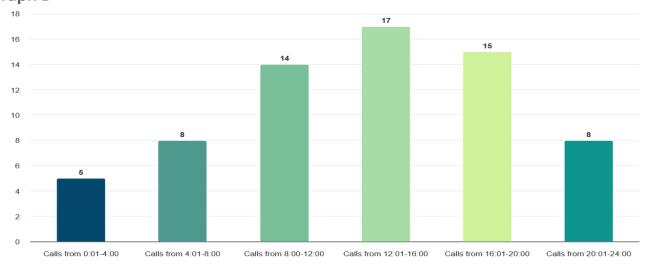
The Wilmington Police Department also provided the times the incidents took place and or were reported. There were five (5) calls from 00:01-04:00, eight (8) calls from 04:01-08:00, 14 from 08:00-12:00, 17 from 12:01-16:00, 15 from 16:01-20:00, and eight (8) from 20:01-24:00. Most of the calls were received between the hours of 16:01-20:00, and of those calls, six (6) occurred in zones 1-4 and 11 in zones 5-8.

Burglary accounted for 28.36% of the calls, with most occurring in Zone 6. The second highest category was Shots Fired, accounting for 14.93% of the calls. The highest number of Shots Fired were in Zone 3, 6, and 7 with two (2) each.

Dispatch Calls by Zone Graph A



Dispatch Calls by Time **Graph B**



CompStat Data from the Wilmington Police Department

The City of Wilmington is divided into three sectors, each consisting of three (3) districts, making a total of nine (9) districts. Districts 11 and 13 are the two (2) districts where the Wilmington Street Team provides services. In District 13, zones 1-4 are covered, while in District 11, zones 5-8 are covered. The public CompStat reported a 29% decrease in District 11 and District 13 a 10% increase. The City of Wilmington reported a 6% decrease in total crime for CompStat report ending March 30, 2025.

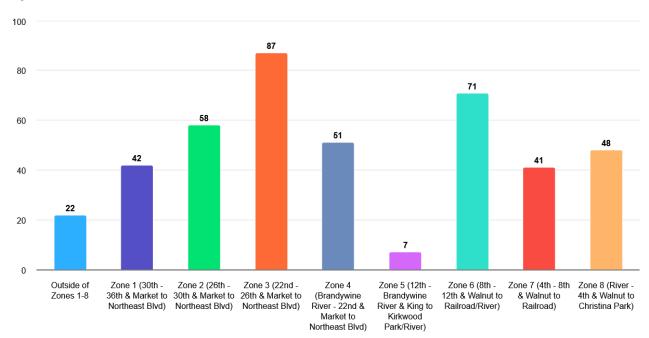
District 11			[District 13			
YEAR TO DATE			DATE		,	YEAR TO DATE	
	2025	2024	%CHG		2025	2024	%CHG
Murder	0	1	-100%	Murder	0	0	•
Rape	0	0		Rape	0	1	-100%
Robbery	4	7	-43%	Robbery	3	5	-40%
Agg. Assault	18	14	29%	Agg. Assault	10	11	-9%
Burglary	14	16	-13%	Burglary	14	7	100%
Felony Theft	5	12	-58%	Felony Theft	7	4	75%
Auto Theft	4	13	-69%	Auto Theft	9	11	-18%
TOTAL	45	63	-29%	TOTAL	43	39	10%

^{*} Wilmington Police Department - 2025 Public CompStat Report https://www.wilmingtonde.gov/government/public-safety/wilmington-police-department/compstat-reports

Community Encounters

A "Community Encounter" refers to a meeting or interaction with community members, often in a non-police setting, to build relationships and address local issues. This could involve various activities, such as informal interactions with residents or prearranged meetings or mediations. These encounters foster trust, gather information about community needs, and work together to address problems impacting public safety and well-being. During the first quarter of 2025 (January - March), WST conducted 427 community encounters. Zones 3 and 6 had the highest number of encounters. Zones 1-4 had 238 and 167 encounters in Zones 5-8. Additionally, WST conducted 22 encounters outside zones 1-8. At 94.15%, most encounters were with African Americans, 5.15% were White, .47% with Hispanics, and .23% with others.

Community Encounters **Graph C**



Community Encounters Impact on Dispatch Calls

The Wilmington Police Department handles all dispatch calls within zones 1-8. In Zone 1, there were 42 encounters and one (1) dispatch call. Zone 2 had 58 encounters and two (2) dispatch calls. Zone 3 had 87 encounters and 12 dispatch calls. Zone 4 had 51 encounters and eight (8) dispatch calls. Zone 5 had seven (7) encounters and one (1) dispatch call. Zone 6 had 71 encounters and 20 dispatch calls. Zone 7 had 41 encounters and 11 dispatch calls. Zone 8 had 48 encounters and 10 dispatch calls. Additionally,

the Wilmington Street Team (WST) conducted 22 community encounters outside zones 1-8 and two (2) reported dispatch calls.

Community Encounters Impact on Dispatch Calls Chart 1

	Community Encounters	Dispatch Calls
Outside of Zones 1-8	22	2
Zone 1 (30th - 36th & Market to Northeast Blvd)	42	1
Zone 2 (26th - 30th & Market to Northeast Blvd)	58	2
Zone 3 (22nd - 26th & Market to Northeast Blvd)	87	12
Zone 4 (Brandywine River - 22nd & Market to Northeast Blvd)	51	8
Zone 5 (12th - Brandywine River & King to Kirkwood Park/River)	7	1
Zone 6 (8th - 12th & Walnut to Railroad/River)	71	20
Zone 7 (4th - 8th & Walnut to Railroad)	41	11
Zone 8 (River - 4th & Walnut to Christina Park)	48	10

Chart 2

Merged Months	Number of Encounters	Number of Dispatch	
Jan 2025	22	20	
Feb 2025	176	22	
Mar 2025	229	25	

Public Safety Round Table (PSRT)

Each month, a PSRT is facilitated for the community. It provides space for residents to voice concerns, speak directly to Wilmington Police, and receive information on community resources. For the first quarter of 2025, residents were offered a financial seminar, housing resources, and information about the EVOLV Hospital-Based Violence Intervention Program. Each meeting was well attended.

Conclusion

Members of the Wilmington Street Team have formed lasting bonds within the community. Not only do they work in the community, but they also live in the neighborhood, giving them an expansive "license to operate." Within the Community Violence Intervention Model, it is imperative that staff be familiar with the community and the residents, thus giving them a "license to operate" in specific communities. As a result, the Wilmington Street Team has been extremely successful in developing trust and positive relationships.

In conclusion, WST has contributed to the overall wellbeing of hundreds of residents within the East Side and Prices Run areas in the City of Wilmington. Members have administered Narcan to several people who were suffering from overdoses, leading to praise from the Wilmington Police Department. On any given day, members of the Wilmington Street Team are saving lives, restoring lives, and repairing intrinsic tears in the fabric of our most at-risk communities.