



**Wilmington
Street
Team
Quarterly REPORT**

January 1, 2024 – March 31, 2024

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City of Wilmington Report

Community Highlights

Community Residents

HOPE

Wilmington Street Team had the privilege of meeting a longtime homeowner from the Eastside who expressed profound gratitude for our presence and support in the community. Having resided there for over 25 years, she confessed that she had often felt overlooked and neglected, believing help would never reach her neighborhood. She recounted instances where funds allocated for the Eastside never seemed to benefit the community, and promises of services had yet to materialize. Witnessing this pattern over the years left her disheartened. However, her perspective changed when she visited the 914 N. Pine Street HUB house. She praised the tangible support, from laundry facilities and bus passes to free clothes and community meals. For her, these services represent a beacon of hope, starkly contrasting past disappointments. She marveled at the organization recognizing the community's needs and actively seeking to address them, offering a ray of hope she never thought she would see in her lifetime.

SUPPORT

When WST hosted our first Public Safety Round Table Watch Party at the 914 N. Pine Street HUB house, there was uncertainty about whether anyone from the neighborhood would attend. WST members went door to door, canvassing the area inviting community members to the HUB. Then, members knocked on one door and met a longtime resident of over 47 years, deeply involved in the community. Some affectionately call her mom mom, while others fondly refer to her as the mayor of our community. Since that day, she's been instrumental in rallying her neighbors to participate in our events. She has ensured a strong turnout for three (3) consecutive months, leveraging her influence to encourage participation. Even when she couldn't attend, she assured her neighbors were present. Despite being over 80 years old, she still works, yet she finds time to engage with us and stay involved. WST members make it a point to keep her informed of our activities, including food

giveaways, and we cater to her preferences, ensuring she receives what she needs. WST members are assisting with her request for a will, which she will receive within the next week. Her dedication to the community is unwavering, and we are grateful for her continued support and involvement.

RESILIENCE and PRIDE

WST had the honor of embarking on a tour of a community member's home, an experience rich with insights and historical significance. Welcomed with open arms and enthusiasm, we explored the premises, igniting a journey into the block's storied past. With evident pride, the host shared anecdotes about residing on a historically significant block, underscoring its cultural and architectural significance. Amidst the prideful tour, she openly disclosed the dilapidation of her home. Despite acknowledging the need for repairs, she expressed reluctance to engage with conventional home repair programs, fearing a recurrence of previous disappointments. Instead, she has meticulously sought a trusted individual to undertake the necessary repairs, prioritizing quality and reliability above all else. Emphatically, she conveyed her steadfast commitment to preserving her cherished home, firmly stating her intentions to remain rooted within the community. Nestled within one of the Eastside's hidden treasures, her home is a testament to its community members' resilience and pride.

East Side HUB

The East Side HUB served 173 people from January 1 to March 31, 2024. During this quarter, the Wilmington Street Team (WST) provided bus passes, clothing, diapers, employment assistance, food, and assistance with washing clothes.

FAMILY SUPPORT

During the first quarter, WST had the opportunity to assist a family in dire need—a father and five children without a place to call home. WST provided them with clothes and shoes during their visit to our HUB, as they had very little. This encounter began our ongoing assistance in helping them navigate this stressful time. WST covered their hotel expenses for several weeks and facilitated their transition into the Hope Center. Although they eventually found temporary shelter with a relative, it was a crucial step in keeping them off the streets.

However, this situation challenged the children's education as they lacked essential documentation such as birth certificates and school records. WST supported the relative in obtaining these documents, enabling the children to enroll in school. It took until several weeks to sort everything out. WST provided food and various forms of support to ease their burden and continue to stand by their side as they move forward.

FOOD INSECURITY

Regarding food insecurity, WST designated Wednesdays at the HUB as the weekly community meal distribution day. This initiative has expanded our engagement with the community, addressing a fundamental need and bringing joy to those we serve. WST discovered that addressing food insecurity also catalyzes dialogue within the community. As WST engaged in this endeavor, we inevitably uncovered additional areas where support is needed. In a remarkable instance, an unhoused individual assisted us in compiling a list of food items explicitly tailored to the homeless population's needs, distinct from those required by individuals residing in houses. Drawing from these insights, WST curated food provisions tailored to meet the unique requirements of people experiencing homelessness. Furthermore, WST assembles care packages at the HUB comprising essential items such as food, toiletries, and clothing.

READY FOR CHANGE

Since the HUB opened, many community members have visited in need of support. Recently, a community member returned to HUB for the first time since her hospital stay in December 2023. Occasionally, she was seen around town or in a makeshift camp at the park. While she was at the HUB, the team provided her with clothes and shoes from the inventory. When the lead case manager arrived, they sat to talk and inquire about her living situation. The community member confided that she was still without a stable home and sleeping wherever she could find shelter. She was visibly upset that her cart, essential for transporting her belongings, had been stolen. The case manager promptly arranged for a replacement. The community member was grateful for the assistance, expressing relief at having the means to carry her things more easily. The team members assured her they would continue to keep an eye out for any further necessities she might require, and she promised to return the following day to check-in.

On March 6th, the community member arrived at the HUB visibly distressed, having discovered that her belongings had been confiscated, reportedly by the police. Among these items were the clothes previously provided to her by WST members. After taking a shower, team members offered her fresh clothing. She then expressed fatigue but also a willingness to seek assistance. Engaging in drug rehabilitation was presented, to which she agreed to go, and the facility was contacted immediately by the case manager. Immediately, the case manager secured placement for the community member. However, before departing, she insisted on running errands, including fetching cigarettes. The case manager patiently waited for her return to the HUB, which occurred an hour and a half later. Emphasizing the importance of her commitment to the detox program, the case manager arranged for a ride-share service to transport her. The case manager stressed the significance of following through with her admission, warning her of the consequences of not doing so. Despite the inclement weather, she embarked on the journey, and upon arrival at the facility, she checked in for treatment. She was ready for change.

Community Events

The Wilmington Street Team (WST) hosted 22 community events and provided services to 1091 community members. The events included a Chili Cook-off, which fed 28 community members; a diaper giveaway, which provided diapers to 120 people; an Easter Egg Hunt, an MLK Community Dinner; a Pop-up Produce Giveaway; a game night at Sojourner's Place, and numerous other events.

On March 6th, 2024, for the Eastside event "Feed the Community Day," WST served Pizza. On March 8th, 2024, during the P-Trail Mix Up Produce Giveaway, WST distributed mini cucumbers and oranges. On March 13th, 2024, WST served Chicken Fingers and Fries. On March 20th, 2024, WST provided water and dates for those breaking their fast for Ramadan. Additionally, on March 27th, WST organized a Chili cook-off, encouraging friendly competition among participating organizations. The tasting event drew several community members, adding vibrancy to the occasion. During the event, a member of WST saved a life by administering Narcan to a female who overdosed near the HUB. After being revived, she was

invited to the HUB and provided a bowl of chili. Following the competition, WST served chili, cornbread, and beverages to the community, receiving expressions of gratitude.

For the Northside event on March 6th, 2024, WST organized a game night at Sojourners Place, serving cheesesteaks and chips. Bingo was among the activities, with prizes available for residents. Positive feedback was received from residents and staff, confirming the event's success. Additionally, on March 22nd, 2024, WST delivered food to seniors on the Northside who could not attend a food giveaway nearby.

WST extended support to the daycare on the corner of the block by sponsoring a Valentine's party for the children. Additionally, WST provided each child at the daycare with a pair of Crocs and an outfit, ensuring they have the essentials they need. Furthermore, WST supplied diapers to the center, recognizing the importance of meeting all the children's needs. A worker at the daycare has also brought other children in need to receive clothing from the HUB, further expanding the reach of our assistance within the community.

Public Safety Round Table

The Wilmington Community Advisory Council (WCAC) hosts two (2) community meetings each month. The first meeting is for the East Side, and the second is for the Prices Run area. Both meetings provide an opportunity for the residents to give feedback on incidents that are taking place in the community. At each meeting, members from WST give an overview of their work in the community. A Captain from the Wilmington Police Department (WPD) also provides a readout of the CompStats from their districts. In January, WCAC invited Michael Boykin and Jeffrey Starkey to present on real estate and housing issues. Community members were allowed to ask questions and get information relating to housing opportunities within their districts. In February, Tom Ford from Real Estate and Housing presented at both meetings. He discussed the resources available to homeowners in the city and answered questions relating to issues residents were experiencing regarding trash, 311, and drainpipes. At the meeting in March, the guest speaker discussed mental health in the Brown and Black community and available resources in the city.

Data Summary

Dispatch Calls

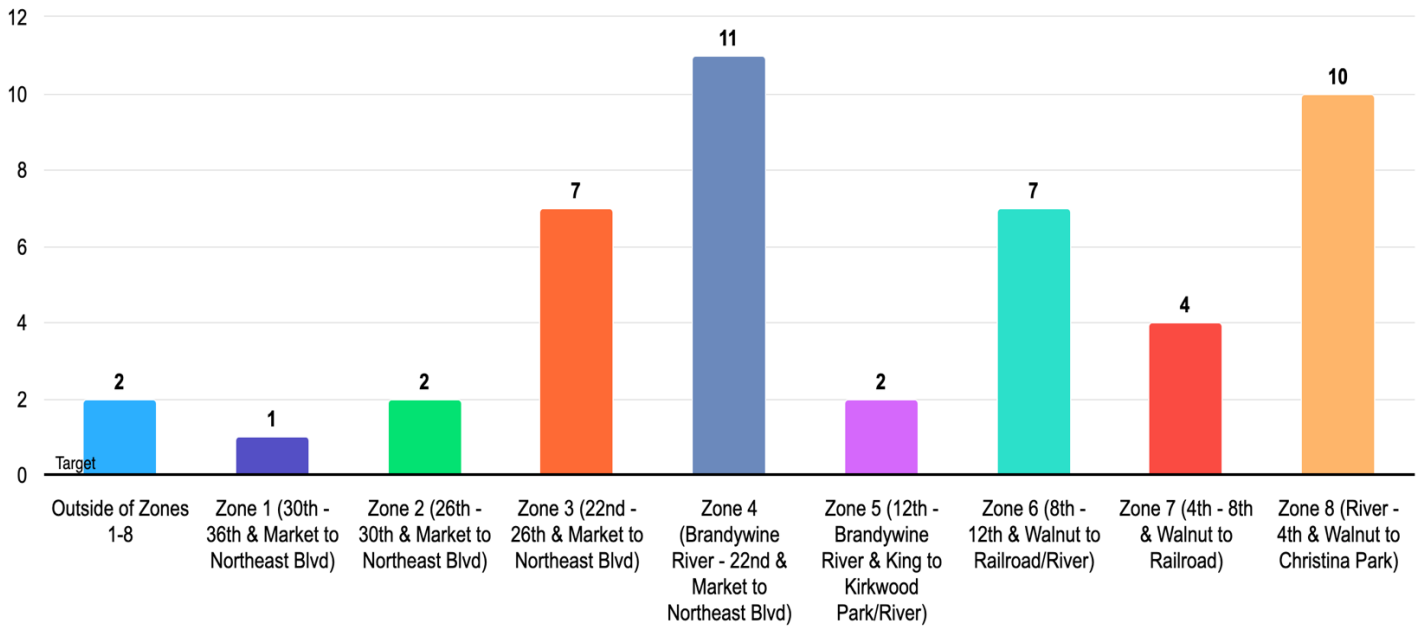
From January 1st, 2024, to March 31st, 2024, the Wilmington Police Department reported 91 dispatch calls to the Community Public Safety Initiative (CPSI) Coordinator. These calls took place in zones 1-8. Youth Advocate Programs, Inc. (YAP) is responsible for zones 1-4, and the Center for Structural Equity (CFSE) is accountable for zones 5-8. To date, Zone 3 has the highest incidence of dispatch calls at 19.7%. Zones 1, 2, and 5 have the lowest incidence of dispatch at 4.55%. The total number of dispatch calls within zones 1-4 is 46.98%, and 48.5% of the calls occurred in zones 5-8. Wilmington Police Department reported three (3) calls outside of zones 1-8; however, those zones are within a block of zones 1-8.

CPSI also identified the times the incidents took place. There were nine (9) calls from 00:01 – 04:00, six (6) calls from 04:01 – 08:00, 13 from 08:00 – 12:00, 13 from 12:01 – 16:00, 16 from 16:01 – 20:00, and nine (9) from 20:01 – 24:00. Most of the calls were received between the hours of 16:01 – 20:00, and of those calls, six (6) occurred in zones 1-4 and 10 in Zones 5-8.

Most of the calls were Assaults, at 22.73% each. Zones 3 and 8 had the highest number of Assaults, at three (3) each. The second highest was Missing Persons, at 15.15%, with most occurring in Zone 8. The second highest was Missing Person at 15.15% with most occurring in Zone 8.

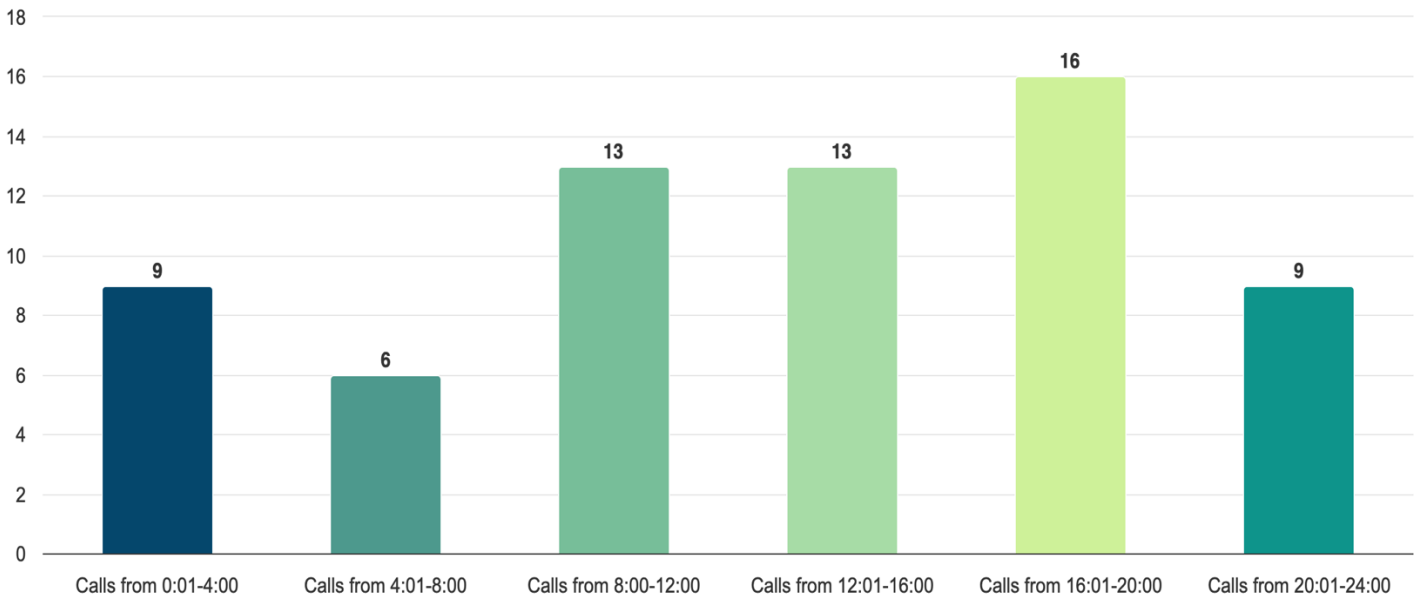
Dispatch Calls by Zone

Graph – A



Dispatch Calls by Time

Graph – B



CompStat Data from the Wilmington Police Department

The City of Wilmington consists of three (3) sectors, broken into three (3) districts, nine (9) in total. Of those districts, zones 1-4 are in District 13, and zones 5-8 are in District 11. The Wilmington Street Team provides services in only two (2) districts out of the nine (9): Districts 11 and 13. Both districts have seen an increase in crime for 2024. However, within the last seven (7) days of March, there was a 100% decrease in District 11 compared to the same time in 2023.

Community Encounters

To date, Zone 3 and Zone 7 have had the highest number of encounters. Zones 1-4 had 65 encounters during the first three (3) months of 2024. Zones 5 -8 had 33 encounters. WST also conducted 36 encounters outside zones 1-8 from January 1st – March 31st, 2024. Of the encounters, a majority were with African Americans at 88.81%.

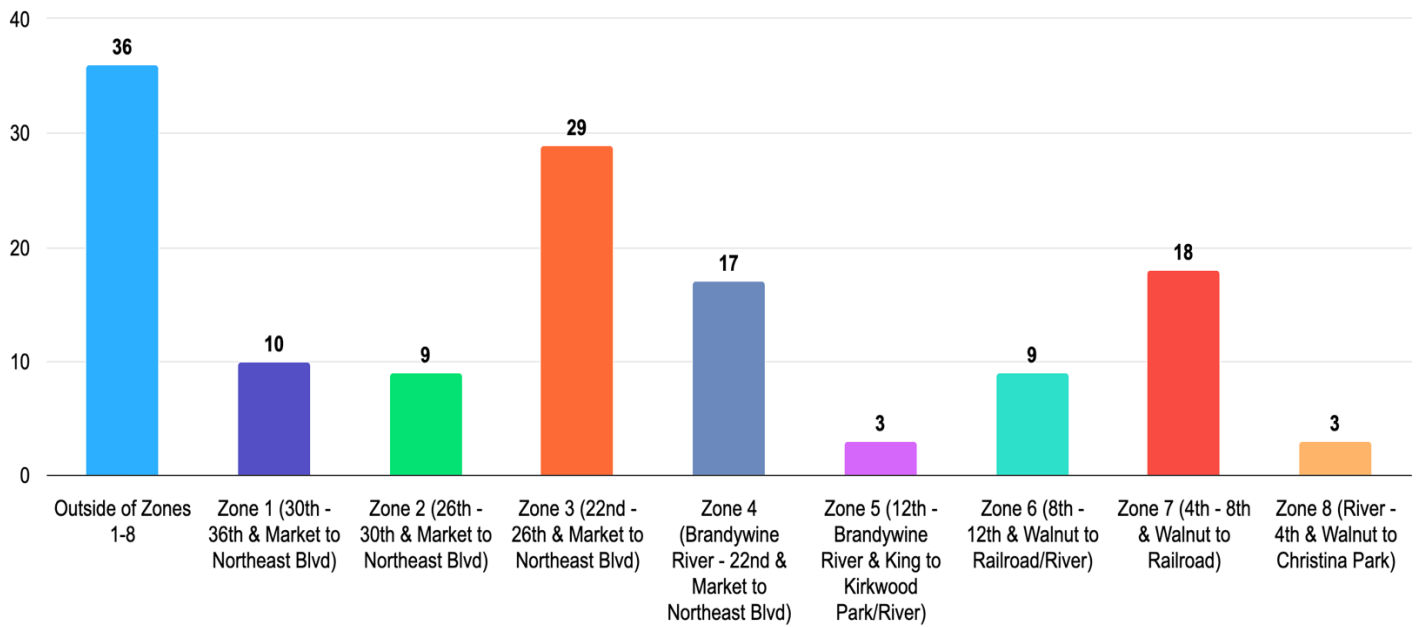
The encounters include community engagement, developing safe passages, violence interruptions, and addressing quality of life. In January of 2024, the Wilmington Street Team (WST) assisted a female in gaining safe passage into the Mosque after a "misunderstanding with an individual exhibiting clear signs of mental distress..." This incident took place in Prices Run. Some of the other significant encounters included assisting a community member with a security deposit, checking on the welfare of residents, providing food to the unhoused, and being on location after a homicide to assist with community engagement.

In February, members of WST assisted a returning citizen by providing employment opportunities, engaged with a single mother and helped her locate a safe place to take her son, dispersed a group of teens "horse playing" outside of a store, and provided a hoodie to a young lady who needed clothing.

The encounters in March were similar. The WST intervened on behalf of a group of teenagers at a basketball game. They were allowed to remain at the game because the WST member provided supervision. During March, the WST also administered Narcan to a young lady, which saved her life.

Community Encounters

Graph - C



Zone	Percent of Total	Row Count
Outside of Zones 1-8	26.87%	36
Zone 1 (30th - 36th & Market to Northeast Blvd)	7.46%	10
Zone 2 (26th - 30th & Market to Northeast Blvd)	6.72%	9
Zone 3 (22nd - 26th & Market to Northeast Blvd)	21.64%	29
Zone 4 (Brandywine River - 22nd & Market to Northeast Blvd)	12.69%	17
Zone 5 (12th - Brandywine River & King to Kirkwood Park/River)	2.24%	3
Zone 6 (8th - 12th & Walnut to Railroad/River)	6.72%	9
Zone 7 (4th - 8th & Walnut to Railroad)	13.43%	18
Zone 8 (River - 4th & Walnut to Christina Park)	2.24%	3

Total Rows	134
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Community Encounters Impact on Dispatch Calls

Wilmington Police Department provides all dispatch calls within zones 1-8. Zone 1 had ten (10) encounters and only three (3) dispatch calls. Zone 2 had nine (9) encounters and three (3) dispatch calls. Zone 3 had 29 community encounters and 13 dispatch calls. Zone 4 had 17 encounters and 12 dispatch calls. Zone 5 had three (3) encounters and three (3) dispatch calls. Zone 6 had the highest encounters at nine (9) and 11 dispatch calls. Zone 7 had 18 encounters and seven (7) dispatch calls. Zone 8 had three (3) community encounters and 11 dispatch calls. WST also conducted 36 community encounters outside of zones 1-8. Only two (2) zones had a higher number of dispatch calls than community encounters. When there are more community encounters, the dispatch calls decrease.

	Community Encounters	Dispatch Calls
Outside of Zones 1-8	36	3
Zone 1 (30th - 36th & Market to Northeast Blvd)	10	3
Zone 2 (26th - 30th & Market to Northeast Blvd)	9	3
Zone 3 (22nd - 26th & Market to Northeast Blvd)	29	13
Zone 4 (Brandywine River - 22nd & Market to Northeast Blvd)	17	12
Zone 5 (12th - Brandywine River & King to Kirkwood Park/River)	3	3
Zone 6 (8th - 12th & Walnut to Railroad/River)	9	11
Zone 7 (4th - 8th & Walnut to Railroad)	18	7
Zone 8 (River - 4th & Walnut to Christina Park)	3	11

TOTAL (ALL ZONES)			
Months	Number of Encounters	Number of Dispatch	Number of Incidents
Jan 2024	57	23	1
Feb 2024	33	23	0
Mar 2024	44	20	3

HRI – Incidents/Interventions

To date, zones 1-4 have had three (3) incidents, and zones 5-8 have had one (1) incident. The incidents/interventions consisted of two (2) mediations of fights. One was between teenagers, and another was a group of pre-teens. They are also responded to a shooting that took place in which over 20 shots were fired. Members of WST responded to these incidents in the community to interrupt the cycle of violence.

Conclusion

Within the first three (3) months of 2024, WST has served numerous individuals and provided resources to those in need. Community members have been able to feed their families, clothe them, and live a crime-free life because WST assisted with meeting their needs. The Community Public Safety Initiative (CPSI) has been a much-needed addition to the community and is appreciated by all. Even though CompStats indicate an increase in crime, Wilmington Police have acknowledged WST's impact on the neighborhood. According to the Brennan Center for Justice, "One of the best ways to prevent crime is to provide more resources and support to low-income communities (2024)." With the support of the Wilmington City Council, the Mayor, and other significant stakeholders, WST will continue to serve the community.